



International SAP® Conference for **Financial Shared Services**

Fully Integrated Business Services; Live.
Efficient. Automated.

July 10-12, 2018
Krakow, Poland

THE BEST RUN





Welcome

Fully Integrated Business Services; Live. Efficient. Automated.

We're bringing together leaders and key voices from the shared services community to join us at our 6th annual **International SAP Conference for Financial Shared Services** (Krakow, July 10-12, 2018). Global SAP Customers such as Infineon, Mahle, Innogy, Tate & Lyle, Lufthansa and more will share their expertise and knowledge on the topics driving shared services today and into the future.

Robin Bau
Director, Shared Services Automation
SAP

Patricia Clemas Sanchez
Partner and SVP, Events
T.A. Cook

PRE-CONFERENCE WORKSHOPS

TUESDAY, JULY 10, 2018

At these half-day 'jumpstart' workshops, you will review functionalities, dive deeper into topics, get practical examples, take part in discussions, go through online demonstrations, and determine the business benefits of each application. Each workshop provides you with a unique opportunity to address challenges, discuss them with your peers, and gain valuable guidance from some of the most knowledgeable SAP experts. Please note that you cannot switch between parallel workshops. For comprehensive details on these workshops, please visit www.tacook.com/sharedservices-workshops

All workshops will take place between 09:00 and 12:30

Workshop 1: Aiming for P2P Excellence – Key Best Practices, Benchmarking, and Change Management Tips

Optimising and automating the procure-to-pay (P2P) process improves business performance and increases efficiency, customer satisfaction, and employee engagement. In today's challenging global economy, leading companies are integrating their procurement and accounts payable processes and delivering great results. Join this session to benchmark your organisation, learn about best practices implemented at leading Fortune 500 companies, and discover the common change management techniques employed to drive success.

Key topics include:

- Best practices in P2P
- Supplier engagement
- Change management
- Recent and planned innovations

Ian Ronayne, SAP

Workshop 2: Intelligent Shared Services with SAP S/4HANA® Finance

Turn your finance operations and closing cycles into best-in-class global business services with the SAP S/4HANA® Finance solution and technology enablers from SAP.

This workshop provides you with an overview of how you can manage finance operations and closing-related processes in a best-in-class global business service organization.

Based on clear examples, you'll get a chance to understand the value of the SAP S/4HANA Finance solution and related solutions from the shared-services perspective.

Key topics include:

- Process improvements in the closing cycle
- Automation potential with goods receipt and invoice receipt (GR/IR)
- Intelligent accounts receivable solutions
- Service excellence and automation with the SAP® Shared Service Framework software for SAP S/4HANA
- Customer use cases and benefits

Robin Bau, SAP

Christoph Ernst, SAP

PRE-CONFERENCE WORKSHOPS

TUESDAY, JULY 10, 2018

Workshop 3: How to Design SAP® Shared Service Framework Software for Shared-Services Operations

This workshop offers participants an overview of the groundwork and prerequisites necessary for implementing SAP® Shared Service Framework software. Using the example of a typical financial accounting organization, we explore prerequisites and conditions, and discuss the actual experiences of workshop participants and SAP customers. By using real-world case studies of SAP customers, this interactive workshop gives you an in-depth understanding of the possible variations in design and implementation of SAP Shared Service Framework.

Key topics include:

- Conditions and prerequisites for implementing SAP Shared Service Framework
- Design variants and implementation approaches
- Setup of SAP Shared Service Framework for end-to-end processes
- Evaluation of the options for SAP Shared Service Framework based on SAP S/4HANA® and well-known sidecar solutions

Rainer Schwarz, SAP
Jonas Kassau, SAP

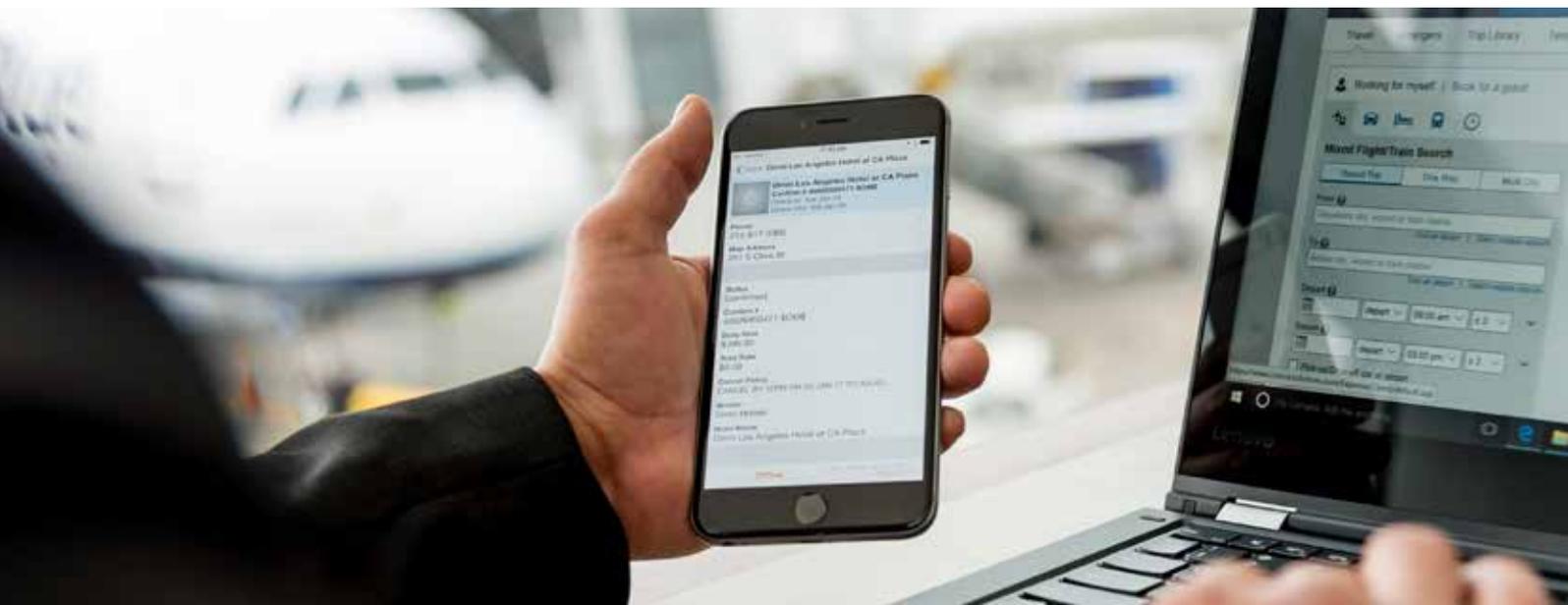
Workshop 4: Central Finance and Shared Services

Learn how the central finance function can be used for moving to or transforming shared services for finance operations and the back office.

Key topics include:

- What central finance is
- Why it resonates with customers
- Business use cases
- Central finance and shared services
- Customer stories

Javaid Awan, SAP



Agenda - Day 1

TUESDAY, JULY 10, 2018

12:30	Registration, Lunch and Visit to Exhibition Area			
13:30	Chairman's Opening Remarks David Ormerod and Nike Caroline Gloeggler, SAP			
13:40	The Intelligent Enterprise - Taking the Finance Function to the Next Level Robin Bau, SAP			
14:10	Implementing SAP S/4 HANA at Innogy Ulrich Borgdorf, Innogy			
14:50	World-Class Global Business Services Trends – Technology & Talent Tom Bangemann, The Hackett Group			
15:30	Afternoon Refreshments and Visit to Exhibition Area			
16:00	Meet the Expert Sessions Meet the Expert sessions are your opportunity to join with peers as part of a small group in which you can discuss your challenges and issues with highly qualified experts from SAP's solution management team. Attendees can choose from one of the following sessions. Note: These sessions are repeated on Day Two so you have the option to attend 2 of 3.			
	<table><tr><td>Financial Close Automation Christoph Ernst, SAP</td><td>Intelligent Accounts Receivable Automation Robin Bau, SAP Anne-Christin Ahrens, SAP</td><td>Central Finance and Shared Services Javaid Awan, SAP</td></tr></table>	Financial Close Automation Christoph Ernst, SAP	Intelligent Accounts Receivable Automation Robin Bau, SAP Anne-Christin Ahrens, SAP	Central Finance and Shared Services Javaid Awan, SAP
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16:30	Disruptive Technologies Impacting SSC; Lights Out Shared Services are Becoming Reality Marcell Vollmer, SAP Ariba			
17:10	Closing Remarks			
18:00	Evening Event Departures			

Evening Event

Once the first day is done; we invite our delegates to attend our relaxed evening event at the **Stara Zajezdnia; Krakow's** previous tram depot turned microbrewery, to sample local food, local beer and entertainment with connections old and new.



Agenda - Day 2

WEDNESDAY, JULY 11, 2018

08:00	Refreshments and Visit the Exhibition Area			
09:00	Welcome Back David Ormerod and Nike Caroline Gloeggler, SAP			
09:10	Keynote: Path to Digital Finance – SAP S/4HANA Finance Speaker to be Announced, SAP			
09:50	SAP Shared Services Framework Implementation Project at Infineon Joao Gaifem and Cesar Sousa, Infineon			
10:30	Morning Refreshments and Visit the Exhibition Area			
11:00	Meet the Expert Sessions Meet the Expert sessions are your opportunity to join with peers as part of a small group in which you can discuss your challenges and issues with highly qualified experts from SAP's solution management team. Attendees can choose from one of the following sessions. Note: These sessions are repeated on Day Two so you have the option to attend 2 of 3.			
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11:30	Central Finance as a Stepping Stone to S/4HANA Speaker to be Announced			
12:10	Thriving in the Age of Automation Dariusz Adamus, Tate & Lyle Josh May, Blackline			
12:50	Lunch, Exhibition Area & Networking			
14:00	SAP Shared Services Center R2R Delivery Model Ludmila Houdkova and Nike Gloeggler, SAP Shared Services			
14:40	SAP S/4HANA® – From the Perspective of a GBS Organization Speaker to be Announced, Deloitte Deloitte Customer to be Announced Shortly			
15:20	Lean Admin at MAHLE - Driving Continuous Improvement, Process Optimization, Automation, and Scalability Sven-Carsten Hanssen, MAHLE			
16:00	Conference Wrap-Up & Closing Remarks			

Post Conference Site Visits

THURSDAY JULY 12, 2018

Take the unique opportunity to take part in our shared service center site visits with fellow delegates.

This year both Innogy and Lufthansa will open their doors to their Krakow based centers for registered attendees, giving you a chance to experience first-hand how they operate and meet the teams working on site. This all-access guided tour will offer an unparalleled opportunity to get instant answers to your questions and witness a real-life functioning business service center.

The site visit comes at no additional cost to your conference attendance, and your registration includes transport and refreshments on site. Space is limited, so please be sure to confirm your spot when completing your registration process. Please note the site visit is only open to customer attendees on a first come first served basis

PROPOSED ITINERARY

08:30	Hotel Departures
09:15	Arrival at the Sites
09:30	Guest Welcome and Introductions
10:00	Site Visits
12:00	Group Discussion and Refreshments
13:00	Site Departures
13:45	Arrival back at the Hilton

Please book Airport taxis from 2.00pm onwards.



Platinum Sponsor



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Deloitte is at the forefront of the latest trends and developments in the shared services and ERPmarkets. We have delivered more than 1,000 shared services and outsourcing advisory projects over the past 10 years and have served more than 1,250 SAP clients since 1989.

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BlackLine is a provider of cloud-based solutions that support finance and accounting (F&A) processes and centralise and streamline financial close operations and other key F&A processes for midsize and large organizations. Designed to complement enterprise resource planning and other financial software systems, the BlackLine Finance Controls and Automation Platform increases operational efficiency, real-time visibility, control, and compliance to ensure end-to-end financial close management. The platform fuels confidence throughout the accounting cycle. BlackLine's mission is to improve the quality, accuracy, and efficiency of F&A activities by centralizing key functions on a single, unified cloud platform. BlackLine cloud solutions enable customers to move beyond outdated processes and point solutions to a continuous accounting model. By embedding real-time automation, controls, and period-end tasks in day-to-day activities, BlackLine solutions help companies achieve the status of modern finance through more accurate and insightful financial statements and a more efficient financial close process.

Over 1,500 companies with users in approximately 120 countries trust BlackLine to ensure the integrity of their balance sheets and reinforce confidence in their financial statements.

For more information, visit www.blackline.com

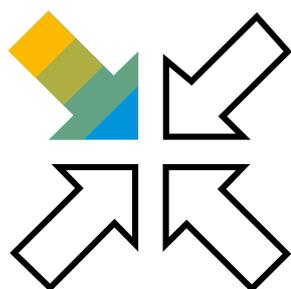
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For more information, please visit: www.opentext.com

How to Register



Contact for Inquiries

Charlotte Roden
T: +44 (0) 121 200 3810
F: +44 (0) 121 212 1623
E: c.rodent@tacook.com

The registration fee includes participation in the conference and/or workshop, lunch on all days, refreshments, an evening event for conference attendees, and documentation material for download.

Please note that costs for accommodation and travel are not included in the registration fee

Event Venue

Double Tree by Hilton Krakow Hotel and Conference Center
Dabska 5
31-572 Kraków
Poland
T: +48 12 201 40 00

This event is organized by:
T.A. Cook Conferences in cooperation with
SAP

Registration Form

International SAP Conference for Financial Shared Services

Fax to +44 (0)121 212 1623

or register online at

uk.www.tacook.com/sharedservices

You can register for the International SAP Conference for Financial Shared Services online at uk.www.tacook.com/sharedservices or by faxing this form to the number below.

Please copy the form, complete it, and send it to the following address (one form for each participant):

Registration and Contact Office

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46 The Priory Queensway
Birmingham, B4 7LR, UK
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E: info@tacook.com
Registered in England and Wales
Company Registration Number: 4263656

Type	Early Bird	Standard
Conference Only	€1,200	€1,300
Conference + Half Day Workshop	€1,550	€1,650
Half Day Workshop Only	€350	€350

Early Bird Fee Deadline: Friday May 4, 2018

NOTE: Payment should also be received by the deadline for the early bird discount to apply.

All fees are subject to 23% Polish VAT

Terms and Conditions

Registration Cancellation and Substitutions Cancellations must be made in writing at least two weeks before the beginning of the event. In this case we will charge a processing fee of £175.00, €200.00 or \$250.00 dependent on the currency of the event that you have registered for. Cancellations received less than two weeks before the event will be liable for the full registration fee. This also applies to registrants who do not attend the event. If a participant cannot attend for whatever reason, it is of course possible to nominate a substitution. Substitutions must be received in writing, must be addressed to the registration office and must include the names of both the original and the substitute registrants. We reserve the right to cancel your registration or refuse access to the event.

Payment Participation in an event is only possible if payment has already been received, or if it is submitted at the event via credit card payment or bankers draft/cheque. Please note that non-attendance for any reason is subject to the cancellation terms laid out above.

Liability You agree to indemnify and hold T.A. Cook Consultants and its business lines harmless against any and all loss, liability, damage, costs, expense, claims, proceedings and actions arising out of any negligent act or omission of client or their representatives; including any breach of these terms and conditions. The attendee is responsible for arranging appropriate insurance cover in connection with their attendance at this event, including prevention, postponement or abandonment. T.A. Cook and its business lines cannot be held liable for any loss, liability or damage to personal property. T.A. Cook and its business lines are not liable for damages due to technical malfunctions that may occur. We bear no responsibility if it is necessary to exchange, cancel, modify or postpone an event due to an unforeseen event or act of God, including, but not limited to, armed conflict, civil unrest, terrorist threats, natural disasters, severe weather, significant influence on transport.

Organisers' Changes We reserve the right to make changes to the event programme or to cancel the event in the case of insufficient delegate numbers. In this case, the delegate attendance fee will be refunded in full, though we are not liable for any further costs incurred by delegates in connection with their attendance. We do our best to ensure all presentations are available for electronic download, but in some cases, cannot guarantee that speakers will make their presentations available for sharing post-conference.

Data Policy By registering for this event, you grant us permission to keep you informed of future events and content within your field of interest. We will only send you relevant information (by email, post or telephone) and you can unsubscribe at any time. Your details will only be held on the T.A. Cook internal database and will not be supplied to 3rd parties without your prior knowledge and permission. If you wish to unsubscribe immediately, please send an email to info@tacook.com with "unsubscribe" in the subject line. For further information, please visit us.tacook.com/service/privacy-cookie-policy.html

Governing Law/Place of Jurisdiction/Place of Performance

(1) The law of the Federal Republic of Germany is solely applicable. Application of the UN Convention on Contracts is expressly excluded.
(2) The place of jurisdiction is Berlin.
(3) The place of performance is Berlin, or in case of consulting projects the agreed location, and with regard to events the announced event location. available for sharing post-conference. vations is the exclusive responsibility of the registrant.

Video and Photography We plan to take photographs and video material at the event and reproduce them in educational, news, or promotional material, whether in print, electronic, or other media, including event Websites. By participating in this event, you grant us the right to use the photographs and video footage for such purposes. All photos and videos become the property of T.A. Cook. These may be displayed, distributed, or used by T.A. Cook for any purpose. Should you wish to opt out of this, please contact us at info@tacook.com.

VAT Number: PT 980 430 925

I agree to the above terms and conditions
(This must be ticked in order for the registration to be processed.)

I would like to register for the International SAP Conference
for Financial Shared Services
July 10-12, 2018, Krakow, Poland
(Please complete clearly in block capitals.)

Last Name First Name

Company Job Title

Street City, State, Zip Code, Postal Code

Country Phone

Fax E-mail

Date Signature

I wish to attend the following:

Conference (July 10-11)

Morning Half-Day Workshop (July 10).

Please select from one of the 4 workshops:

W1 W2 W3 W4

Site Visit (July 12). Open to conference registrants only. Please select from below

Lufthansa

Innogy

Payment Method

Credit Card

Invoice

Further Information

1. Would you like to receive further information from SAP including special offers, reports, event news, and more along with information resulting from this inquiry?

Yes, by e-mail

Yes, by telephone

No

2. Would you like to receive further information from SAP partners or other affiliated companies and business partners of SAP including special offers, reports, and more along with information resulting from this inquiry?

Yes, by e-mail

Yes, by telephone

No